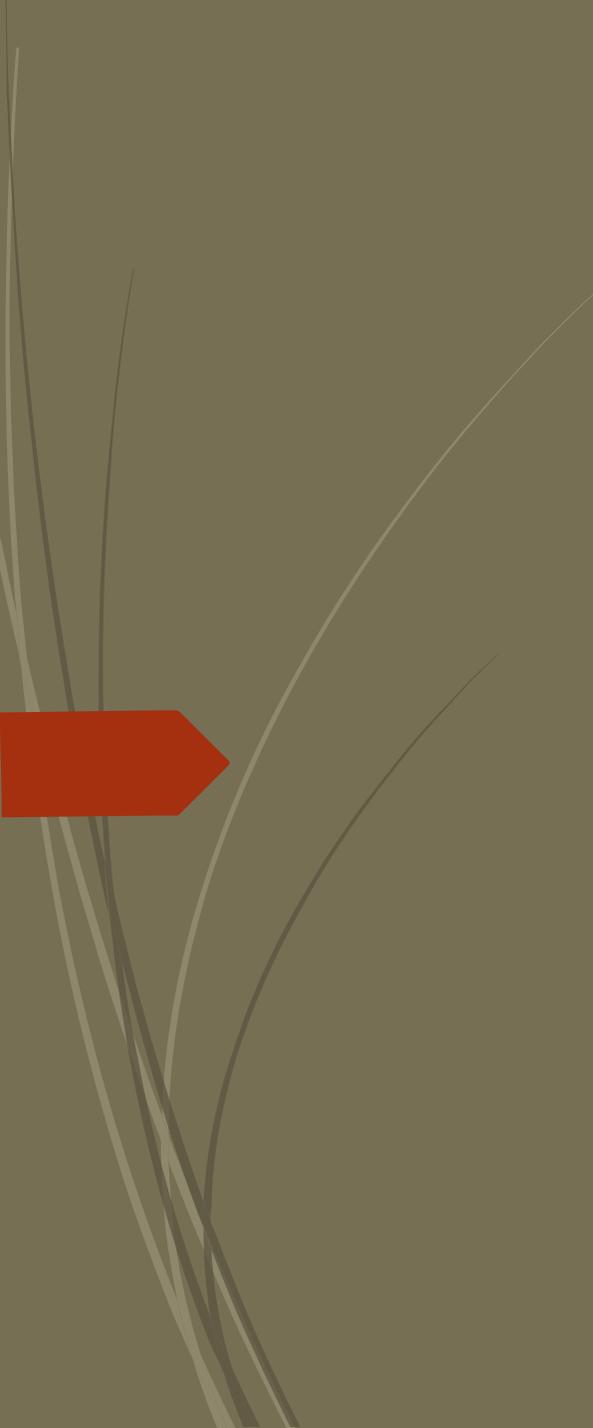




Village Board of Trustees
along with the
Management team

The Village of Hilton water system



INTRODUCTIONS

The Village Board and Administration

Water Authority Administration



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History

- The Village currently has approximately 1800 water customers. We purchase water through the water authority based on a 40- year wholesale agreement that expired back in December 2025. The Village Board has conducted extensive research and ultimately decided by resolution to migrate to a retail lease agreement with the water authority.

What does this mean?

► Wholesale agreement

- Village bills and collects revenue
- Village repairs and maintains water system and meters
- Village buys water wholesale from the MCWA
- Village owns water mains and lines
- Village conducted lead and copper testing
- Village conducts water testing
- Water authority maintains water tower

► Retail agreement

- MCWA bills and collects revenue
- MCWA repairs and maintains water system repairs and meters
- MCWA continues maintenance on water tower
- MCWA conducts water testing
- MCWA continues with lead and copper rule
- Village still owns water mains and lines

MAINTAINING AN AGING WATER SYSTEM

WATER LINES REPAIRS/REPLACE

Water lines break throughout the entire year. There are two roads that need special attention in the future – Henry Street and Tallwood Drive.

Lead and Copper Rule.

South Ave bridge repair - cost over \$250,000 in Spring 2024 (paid by Arpa funds).

ADMINISTRATIVE, METERS, MANDATES

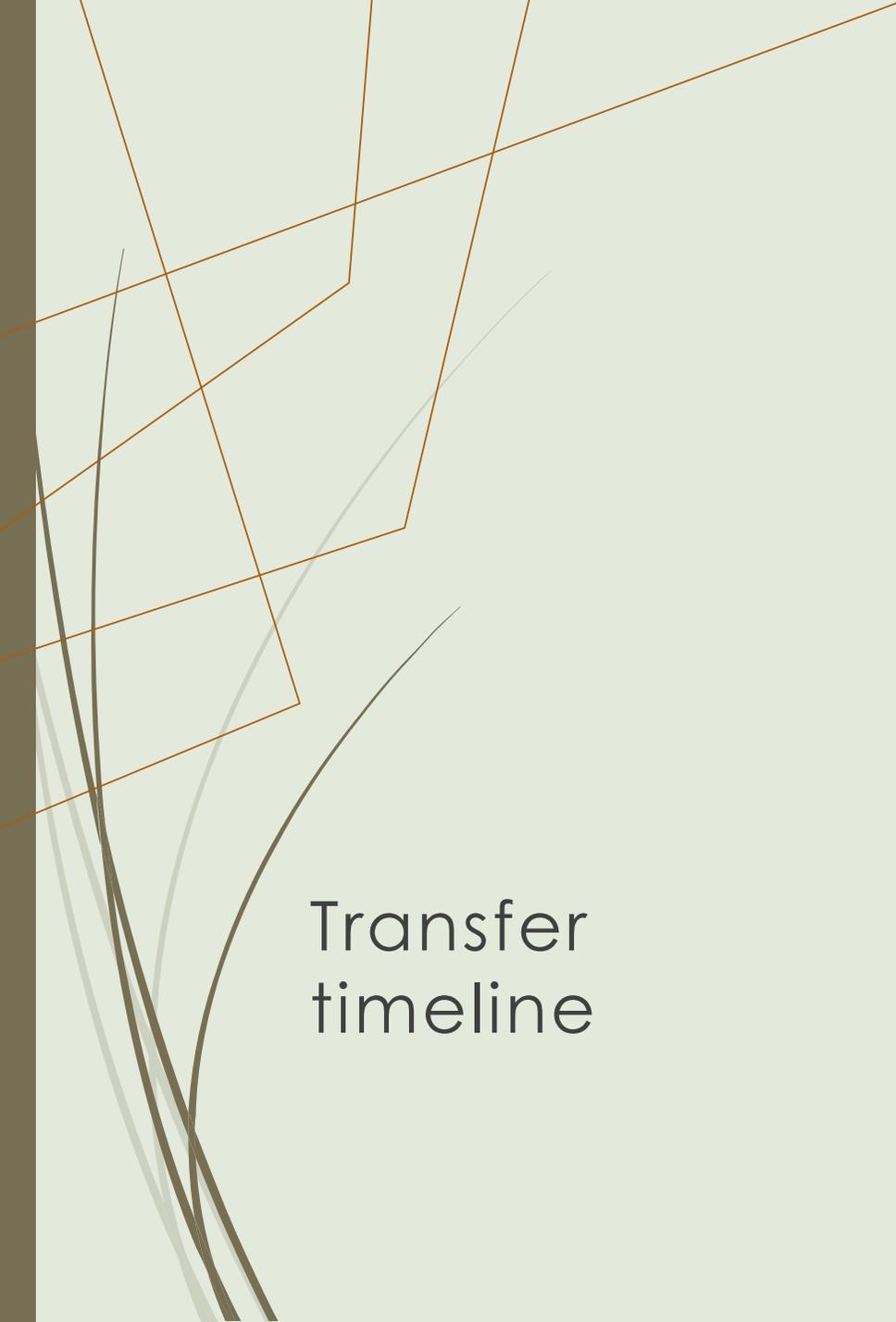
The Village has invested using the ARPA funds to install approximately 75% of the homes with an automated water meter.

Continue software upgrades to read the meters and billings have increased.

Backflow regulations

EMPLOYEE TRAINING/LABOR SHORTAGE

The Village, like other municipalities and private companies, have suffered with maintaining employees. Training is required with special licenses to work on water lines as this can be a dangerous job.



Transfer timeline

April 2026

The Village will enter into a signed retail lease agreement with the water authority. Residents will be receiving a welcome letter from the authority.

May 4th 2026

The Village of Hilton will be sending out their final and regular water bill; residents will pay the Village of Hilton.

May 5th (approximately 2 weeks)

The water authority will be going into every Village house to obtain a reading to begin your service and inspect your meter.

May and beyond

Residents will call the MCWA for future billing inquiries, meter issues and any suspected water leaks.

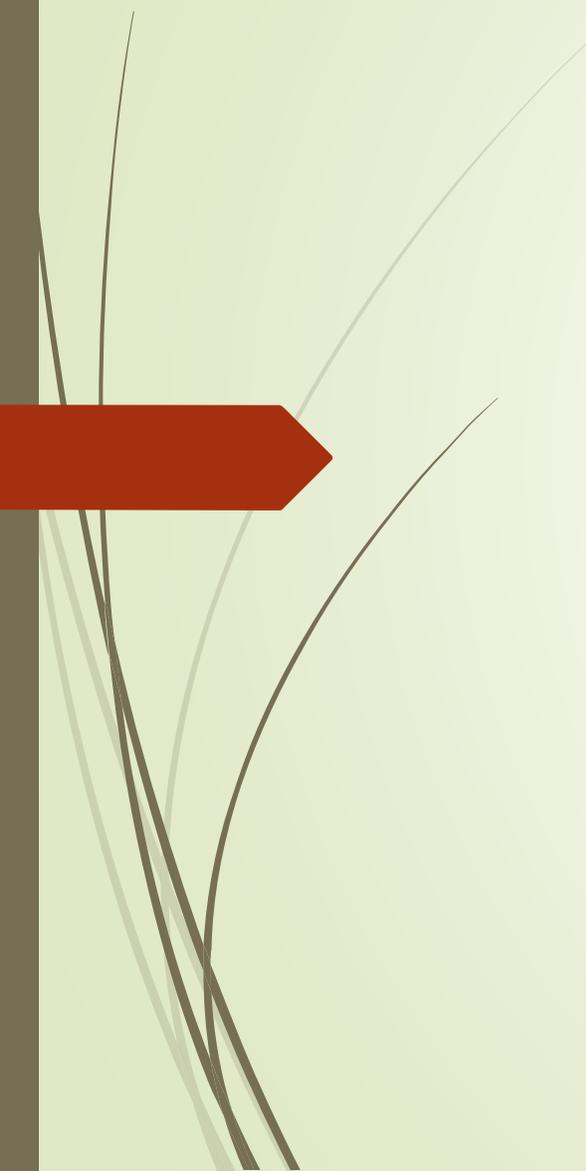
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Resident BENEFITS

The Village currently mirrors the rates as MCWA – no increase to our residents

No future liability to pay for repairs and replacements.

Updated payment methods and improved technology with an enhanced website - www.mcwa.com and 585-442-2000.



SUMMARY

In closing, this was not an easy decision to make. Ultimately, the Village cannot afford to repair or fix future repairs without going into debt and raising your water fees. We feel this is in the best interest for you as the water authority has one job and that is to take care of you! They have the means to offset repair costs over hundreds of thousands of customers.

THANK YOU

Village Mayor and Board

Shari Wilson -Pearce – Village Manager

Jeff Pearce – Superintendent

Chad McManus – Asst. Superintendent